



TONGA'S NATIONAL HEALTH INFORMATION SYSTEM

An output under the Introducing eGovernment through Digital Health Project



What is the National Health Information System?

Tonga's first National Health Information System (NHIS), and the first integrated national health information system in the Pacific; will enable two-way communication between planned and existing health data systems, allowing for health information reporting that meets the needs of different users and decision makers; and the digitization of paper-based health data collection methods, including reporting of births and deaths (supporting data links through the Civil Registration for Vital Statistics between the Ministries of Health and Justice).



Koe ha 'ae Sisitemi Fakamatala Ki He Mo'ui Fakafonua (National Health Information System - NHIS)?

E liliu 'e he Sisitemi Fakamatala Ki He Mo'ui Fakafonua (National Health Information System - NHIS) 'a e founga tokangaekina 'o e kau mahaki mei hono ngaue'aki 'o e pepa ki he faka-komipiuta- 'o hange koe Fa'unga Fakamafola Fakahangatonu pe Go-live, ko ho'o ngaahi ngaue mei hono lesista 'o e kau mahaki ki hono tukuatu 'o e ngaahi faito'o 'e liliu katoa ki he faka-komipiuta ('ikai ke toe foomu tohi / la'i pepa).



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Benefits of the NHIS

- More confidentiality over your personal health information
- Improved efficiency in patient care across all healthcare facilities and hospitals throughout Tonga (with integrated access across all locations)
 - Improved patient safety (as an outcome of the system)
- The Ministry of Health will improve its reporting and decision-making capacity under its Health sector commitments





KO E HA LEVA 'A ‘ENE LELEI KIA KOE

- ‘E toe malu ange ‘a ho’o ngaahi fakamatala mo’ui fakafo’ituitui.
- ‘E toe lelei ‘a hono tokangaekina ‘o e kau mahaki ‘I he ngaahi tapa kotoa ‘o e ngaahi feitu’u tokangaekina e mo’ui ‘a e kakai
- ‘E toe malu ange ‘a e kau mahaki (ola ‘o e fa’unga)
- ‘E toe lelei ange ‘a e founiga lipooti moe faitu’utu’uni ‘a e Pule’anga Tonga fakatatau ki he’ene ngaahi tukupa ngaue ‘I he ngaahi va’a tokangaekina ‘o e mo’ui.



A photograph of a young man with short dark hair and a beard, wearing a blue short-sleeved shirt with a small white floral or dot pattern. He is standing in profile, facing left, looking at a service counter. His right hand is holding a white driver's license with a photo of him on it, and his left hand is resting on the counter. The counter has a glass partition and some papers pinned to it. The background shows an indoor setting with other people and structures.

Changes to your healthcare experience following Go-Live

- Valid ID (Birth Certificate, National ID, Driver's License, Passport, Employment Card etc.) is requested for registration on your first visit after the system goes live
 - You will have your photo taken on your first visit
- On your next and following visits, you will be identified using your exact name on registration, phone number provided and your photo on the system
- A slight transition period as the system users adapt to these new processes.





KO E HĀ E NGAAHI LILIU TE KE A'USIA HILI 'A HONO KAMATA'I 'O E GO LIVE

- 'E fiema'u e ID lolotonga (Tohita'u, ID Fakafonua, Laiseni Faka'uli, Paasipooti, Kaati Ngāue mo ha ngaahi ID kehe) ki ho'o lesisítá 'i ho'o fuofua talatal, hili 'a hono kamata'oi 'o e fa'unga ni.
- 'E faitaa'I koe ke ma'u 'a ho'o lai 'ata 'i ho'o 'uluaki talatala/'a'ahi 'I ho'o talatala/'a'ahi hoko, 'o fai pehee ai pe, 'e ngaue'aki 'a ho'o hingoa 'I he lesisita, fika telefoni pea mo ho'o la'I taa kuo 'osi 'I he fa'unga/sisitamu ke fakapapau'I 'aki koe
- 'E 'i ai moha ki'i vaha'ataimi si'isi'i ke fakahoko ai e liliu ki he founiga fo'ou.



The Introducing eGovernment through Digital Health Project (eHealth project) funded by the Asian Development Bank (ADB) under the Ministry of Health (MOH) in Tonga came into effect in October 2019. The project, totalling US\$8.5 million financed by an ADB grant, with the Kingdom of Tonga co-financing US\$1 million in kind; will introduce Tonga's first National Health Information System (NHIS). The project has been administered by the Ministry of Health's Project Management Unit (PMU) with an expected completion date of 31 August, 2026.

The Project's two main output areas are:

1. Strengthening the enabling environment for the use of digital health data
2. Customization of a digital health information system



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Introducing eGovernment through Digital Health Project (Poloseki eHealth)

- Pa'anga 'Amelika \$8.5 miliona
- Tukuange atu 'e he Potungaue Pa'anga
- Fakakakato mo fakalele 'e he Potungaue Mo'ui

Faitokonia 'a e tukupa 'a e Pule'anga Tonga ki he eGovernment 'i he sekitoa mo'ui lelei 'aki hono fakahoko mo fokotu'u e ngaahi founa fakatekinolosia ke fakalelei'i 'aki e founa tokangaekina e kau mahaki, pehee ki hono tanaki 'o e ngaahi fakamatala ke tokoni ki he faiitu'utu'uni 'oku lelei ange pea mo lipooti e ngaahi fakalakalaka kimu'a o fakatatau moe taumu'a fakamamani ki hono siofia 'o e mo'ui lelei.

Koe ongo tefito'i ola 'o e ngaue 'a e Poloseki eHealth:

1. Ke fakamalohia 'ae atakai fakalao moe tu'utu'uni ngaue ke ngaue'aki 'ae fakamatala mei he ma'u'anga fakamatala mo'ui fakamata'ifika (digital health data)
2. Ke langa ha founa ma'u'anga fakamatala mo'ui faka komipiuta 'oku taau mo Tonga (customisation of a national health information system)



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